

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Luis Ortiz et al. Art Unit : 2666
Serial No. : 09/267,178 Examiner : Ronald B. Abelson
Filed : March 12, 1999
Title : COMPUTER TELEPHONY SYSTEM USING MULTIPLE HARDWARE
PLATFORMS TO PROVIDE TELEPHONY SERVICES

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

SUMMARY OF TELEPHONE INTERVIEW WITH EXAMINER ABELSON
ON FEBRUARY 2, 2004

The applicant's representative discussed differences between platform-independent protocols and platform-dependent protocols based on relevant sections of the specification and discussed the functions of and communications among service modules. The applicant's representative pointed out that Coile (U.S. 6,298,063) did not disclose and would not have suggested limitations of claim 1, for example, that the servers 112 "manipulate the resources according to platform-dependent protocols to facilitate performance of the computer telephony services for other service modules" or that there is communication among servers 112A, 112B, and 112C.

The examiner indicated that (i) he will review Coile further with respect to the communication among servers 112A, 112B, and 112C, (ii) the claims would be patentable over Coile and Terry because these references do not disclose service modules that "manipulate the resources according to platform-dependent protocols to facilitate performance of the computer

CERTIFICATE OF TRANSMISSION BY FACSIMILE

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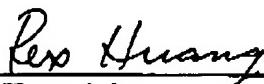
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Attorney Docket: 02324-019001

telephony services for other service modules", and (iii) he may conduct more searching based on his understanding of the claims.

Respectfully submitted,

Date: March 8, 2004



Rex Huang* for
David L. Feigenbaum, Reg. No. 30,378

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* See attached document certifying that Rex Huang has limited recognition to practice before the U.S. Patent and Trademark Office under 37 CFR § 10.9(b).

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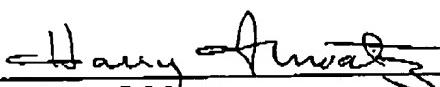
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Expires: May 16, 2004


Harry I. Moatz
Harry I. Moatz
Director of Enrollment and Discipline

Attorney's Docket No.: 02324-019001

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EXAMINER RONALD B. ABELSON****COMMISSIONER FOR PATENTS
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Number of pages including this page 4

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Sir:

Attached to this facsimile communication cover sheet is SUMMARY OF TELEPHONE
INTERVIEW WITH EXAMINER ABELSON ON FEBRUARY 2, 2004, faxed this 9th day of
March, 2003, to the United States Patent and Trademark Office.

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